Residential Load Management Program

The Lake Crystal Municipal Utility (LCMU) approved a Residential Load Management Program (LMP) to help reduce peak energy demands and allow residents to receive credits on their monthly utility bill. The program will allow residents to earn credit on their monthly utility bill in exchange for participating in the LMP. Residential customers who wish to participate, sign an agreement to allow LCMU to control the electric load of their central air conditioning (AC), electric heat, electric water heater and/or heat pump during periods of peak electrical use. During high energy use periods, the LMP will allow LCMU to control the collective peak energy demand resulting in savings for the customer and LCMU.

Residents can select the equipment in their house that can be cycled off for 15 minute increments during periods of high energy use. For example, LCMU may briefly interrupt power to a residential unit's central AC, much the same way the central AC cycles on and off during normal operations. The fan will continue to operate, but the condensing unit will be cycled off for 15 minute periods within an hour during peak energy use.

There is no cost to residents who volunteer to participate in this program although the installation of the equipment is valued at $500 per household. Due to the cost of installation to the LCMU, residents who volunteer to be part of the program are required to sign a two year agreement to be part of the program. In return for volunteering to participate in this program for a minimum of two years, residential customers will receive a .005 cent/kWh credit for each device participating in the load management program. The credit will appear as a separate line item on the monthly bills of those residential customers who participate. For instance, a home with heat pump and an electric water heater using 1,000 kWh/mo (.005 credit) x (2 devices) x (1,000 kWh of consumption) would receive a credit of $10.00 per month.

The LCMU goal is to sign up a minimum of 200 residential customers by May 1st. Installation of equipment will be scheduled this summer. Residential customers who would like to participate can submit the signed agreement on the back of this flyer to City Hall.
Lake Crystal Municipal Utilities - Load Management Agreement

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<th>Last Name</th>
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Below are the electrical appliances that I own and would like the Lake Crystal Municipal Utilities to connect to the load management program:

- **Central Air Conditioner**: Yes [ ] No [ ] $.005/kwh June - September
- **Electric Heat**: Yes [ ] No [ ] $.005/kwh October - April
- **Electric Water Heater**: Yes [ ] No [ ] $.005/kwh year round
- **Heat Pump**: Yes [ ] No [ ] $.005/kwh year round

**Terms and Conditions**

I, _____________________________, a customer of the Lake Crystal Municipal Utility (LCMU) do hereby agree to the following:

1. LCMU personnel or appointed representative may have access on to my property to install, maintain and inspect the LCMU owned load control switch.
2. I further agree to a twenty-four (24) month minimum installation period and that any costs incurred for disconnection during or after the twenty-four (24) month period will be at my own expense. All load management equipment must be returned to LCMU.
3. I further agree that should I choose to have the load control switch disconnected prior to the end of the initial twenty-four (24) month period, I will be charged for the initial costs incurred during installation including but not limited to the load control switch, new electric meter, labor and other materials needed for installation at my residence.
4. I further agree if any of my appliances fail to restart after being controlled off, I will call the LCMU prior to calling an electrician to prevent any charges by an electrician. LCMU will not reimburse electrician costs if a failure exists with the control switch.
5. I understand the control switches are owned by the LCMU. I further understand that I will be prosecuted by LCMU if I, or any other individual tamper with the LCMU load control switch or electric meter.
6. I understand I will receive a credit on my utility bill based on my total electric consumption and the number of appliances controlled by LCMU.

I have read and fully understand the terms and conditions of this agreement.

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