Keeping Current with your Utility Bill

Lake Crystal Municipal Utilities (LCMU) will be disconnecting ALL accounts with a past due balance will be disconnected on March 25th at 9 a.m. LCMU will begin enforcing the disconnect & reconnect policy set as stated in the LCMU Billing Policy and Procedures. Please make sure your account is current!

The policy is as follows:

SECTION 9. DELINQUENT ACCOUNTS AND DISCONNECTION OF SERVICE

1. Notice of utility service billing delinquency will be mailed to each and every delinquent utility service account holder by the fifth (5th) day of the month following the delinquency.
2. The notified delinquent utility service account holders will be given twenty (20) days to pay the delinquent utility service billing, including any and all penalties, or to make arrangements for the payment of the same.
3. If following the notice of delinquency and the twenty (20) day payment period a delinquent utility service billing remains unpaid and no effort has been made to pay the said bill, the Lake Crystal Utilities Superintendent shall be directed to disconnect the delinquent service account from the Lake Crystal municipal electric and water services.
4. Delinquent utility service billings remaining unpaid, and over sixty (60) days delinquent, shall be turned over for collection. If a delinquent utility service billing remains unpaid and/or has been turned over for collection, utility services will not be reconnected and/or reinstated to the applicable user at any property in the utility service area until all applicable delinquent utility service billings, reconnection fees and collection costs have been paid.

SECTION 10. RECONNECTING TO MUNICIPAL UTILITY SERVICES

1. Once a utility service account has been disconnected from municipal utility services it shall not be reconnected until the applicable delinquent utility service billing(s), including penalty has been paid.
2. In addition a $50.00 reconnect fee during business hours (8:00 a.m. – 4:00 p.m. Monday – Friday) or $100.00 after business hours shall be charged the delinquent utility service account.
3. Following payment of the applicable delinquent utility service billing(s) and the reconnection fee the Lake Crystal Utilities Superintendent will be directed to reconnect the delinquent utility service account to municipal utility services.
4. Lake Crystal Municipal Utilities does not accept personal or business checks for reconnection payment.
Lake Crystal Launches Business Blitz to Promote Energy Efficiency

Energy outreach teams will go door-to-door on Wednesday, March 27, with the goal of reaching nearly every local business. You’ll get info about the city’s energy efficiency programs and custom rebates. Teams will also discuss ways businesses can save monthly on their energy bills through conservation projects like lighting and heating/cooling.

This effort is part of the city’s Conservation Improvement Program (CIP). For more info, contact City Administrator, Taylor Gronau via email at lccity@hickorytech.net or phone at (507) 726-2538.

2018 CIP Residential Energy Star Rebate Programs

- Refrigerator/Freezer - $50
- Room A/C - $25
- Dishwasher - $25
- Clothswasher - $25
- Dehumidifier - $25
- Electric Dryer - $25
- A/C Tune Up - $25
- LED Lightbulbs – 50% of the cost of the bulb up to $10/bulb
- ECM Motors - $50 (bldg permit required to receive rebate)
- Central A/C - $300 – 15 Seer or $350 – 16+ Seer (bldg permit required to receive rebate)

When submitting a rebate application please make sure you have the follow items completed:
1. ____Completed rebate application
2. ____ Invoice copy or receipt
3. ____ Copy of energy guide showing energy star symbol and kWh saved
4. ____ UPC code when requested

Rebate forms can be found on-line at www.lakecrystalmn.org under rebates or you may stop at City Hall and pick up the form you need.

CIP Commercial Energy Star Rebate Programs

Please contact Lisa at City Hall if you have a energy saving project and we will customize a rebate to fit your needs.

REMEMBER all items must have the

“Energy Star”

Symbol to qualify for this program and you must be an active residential electric customer of

Lake Crystal Municipal Utilities