

# WATER SERVICE LINE INVENTORY

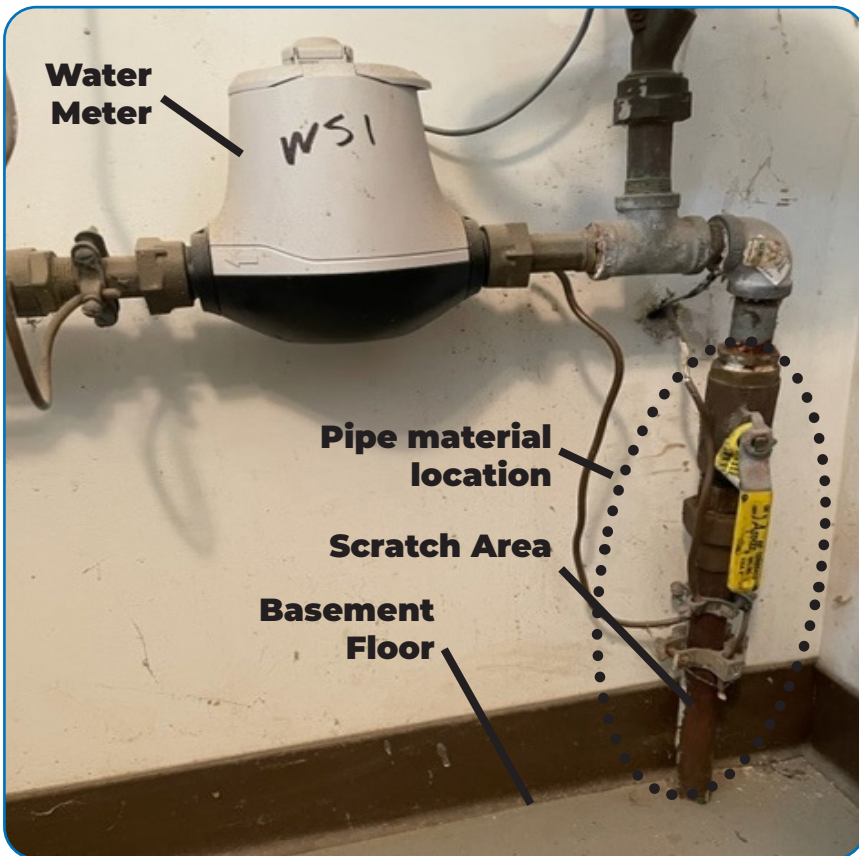


City of Lake Crystal

The City of Lake Crystal is working to complete an inventory of all water service lines within the system. The goal of the inventory is to identify the material type of every service line with the ultimate goal of securing funding to remove lead pipes from the system. This inventory is required by the US Environmental Protection Agency and is scheduled to be complete in July 2024. We are asking residents to help with the process and perform a material survey.

You can identify your pipe material by checking your household water services connections inside your home, typically located between the meter and the floor of your basement. See photo below for reference.

**What is a service line?** A service line is the pipe connecting the water main to the interior plumbing in a building.



## WE NEED YOUR HELP!

We are asking residents to perform a water service line material survey to ensure the most accurate inventory. Please scan QR code or follow link for more information:



[arcg.is/1mTufG](https://arcg.is/1mTufG)

If you have any questions, you may contact Brian Sarff at [Brian.Sarff@bolton-menk.com](mailto:Brian.Sarff@bolton-menk.com) (include "Lake Crystal LSL" in the subject line) or call the Water Department at 507-995-0301.

**Please respond AS SOON AS POSSIBLE.** In the coming days while we receive surveys, the City and Bolton & Menk will be going door to door asking to visually verify water services and determine material type. If you prefer that City and Bolton & Menk staff do not enter your home to view the water service, you must submit a complete and accurate service material survey using the QR code/link, or the written form on the opposite side of this notice.

[health.state.mn.us/communities/environment/water/lsrprogram.html](https://health.state.mn.us/communities/environment/water/lsrprogram.html)

# Types of Water Pipes



Use the guide below to determine your water pipe material.

**LEAD**

A dull, silver-gray color that is easily scratched with a coin. Use a magnet to detect the material – strong magnets will not cling to lead pipes.



**GALVANIZED**

A dull, silver-gray color. Use a magnet to detect the material – strong magnets will typically cling to galvanized pipes.



**PLASTIC**

Blue or black pipe.



**COPPER**

The color of a penny.



**After you determine your pipe material:**

- Complete the online survey by scanning the QR code
- OR**
- Take the survey found below and return to city hall with an attached photo of the water service pipe entering your home through the floor, foundation, or ground. **(100 E Robinson St PO Box 86 Lake Crystal MN 56055).**

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## SERVICE MATERIAL SURVEY

### RESIDENT INFORMATION

First Name: \_\_\_\_\_ Last Name: \_\_\_\_\_

Phone Number (Optional): \_\_\_\_\_ Email (Optional): \_\_\_\_\_

Property Address: \_\_\_\_\_

### PIPE INFORMATION

Based on the appearance, testing, or existing records, please select the appropriate material of your service line.

Material:    \_\_\_ Lead    \_\_\_ Galvanized    \_\_\_ Plastic    \_\_\_ Copper    \_\_\_ Other

**How did you determine the material of your service line?**

Source Information:    \_\_\_ Visual Inspection    \_\_\_ Plumbing Records    \_\_\_ Scratch Test

Photo Attached (check)



Scan the QR code or visit: [arcg.is/1mTufG](https://arcg.is/1mTufG) to take the survey online!

