City of Lake Crystal
Southwest Utility Improvements
Open House FAQ Responses

What work is involved?
Full replacements of storm sewer, watermain, sanitary sewer, pavement, curb and gutter, sewer and water end services, sidewalk, and driveway aprons in the public right of way.

If impacted, how will my driveway be replaced?
If the driveway apron is removed, it will be replaced with a concrete apron matching your existing width, or 12’ wide, whichever is greatest.

Will I have access to my driveway at all times?
There will be periods when the utilities are being replaced, or street work is being completed in front of your property when you will not have access to your driveway from the street. You will be notified ahead of time of time of these disruptions. If you have any needs for regular deliveries, please let us know about those so the contractor is aware.

What about garbage pickup and mail delivery?
Residents can place their garbage cans where they normally do. The contractor will be responsible to move them to a location where the garbage collector can empty them and then the contractor will take them back to the residences. If you currently have home delivery of mail and the post office cannot access your post box during construction, there will be temporary mailboxes placed at the edge of the project where the post office will have access and delivery will be provided to those temporary boxes.

In areas with sidewalk on one side only, how was a side chosen?
The sidewalk was placed on the side of the street that has the least impact to power poles, trees, and landscaping over the entire corridor, not on a block-to-block basis.

What about my sprinkler system or invisible dog fence?
If you have a sprinkler system or invisible dog fence in the right-of-way, let us know and flag or mark those so that the contractor is aware of them and either avoids them or replaces them if removed during construction. The city will provide flags or marking paint at no cost for residents to mark these facilities.

Will my sewer and water service be replaced?
Yes. Both will be replaced from the main in the street to the property line. The material type and condition of your service will be noted during construction and brought to your attention. If your water service is lead, you will be notified on cost options to replace as an additional assessment.

How will the assessments be determined?
The amount assessed will be determined by the City Council. An independent benefit analysis based on similar projects was completed by the council and will be used as a basis for assessments.

Can my assessment be deferred?
The city does have programs to defer assessments in certain situations. Please contact Taylor at City Hall to see if you qualify.

When will the work be completed?
As of now, the plan is for the contractor to complete the utility and majority of the surface work in 2019 and 2020 and place the final layer of pavement in the spring of 2021.